

## **Fair Housing Complaint Process**

## City of Findlay & Hancock County

The Hancock Regional Planning Commission (HRPC) will be available to receive Fair Housing Complaints and Questions Monday - Friday during normal business hours. Once the office receives a complaint that is determined to be a fair housing complaint it will be referred via email to the Toledo Regional Office of the Ohio Civil Rights Commission (OCRC).

All complaints and questions will be documented by HRPC. Once the referral to OCRC has been made, HRPC will continue to follow up with the complainant until any issues have been resolved.